

THERE IS A £20.00 FEE TO PAY FOR NON-NHS LETTERS

Examples of non-NHS services for which GPs can charge their own NHS patients:

Letter for wheelchair assistance at the airport
Letters to water company / utility
Letter to confirm address
Letter to your employer
Letter to housing department
Letters for students for university / or attendance
Letters to immigration
Letters for PIP
Letter to schools
Letter for the gym

Any TO WHOM IT MAY CONCERN LETTERS ARE £20.00 (+£20 if urgent < 28 days)

Please request these letters 28 days weeks before they are required, please advise reception what letter you require, and we will ask the GP on your behalf or email your request to cwicb.hillfieldshealth@nhs.net

PLEASE SEE THE LIST OF CHARGES FOR ALL OTHER FEES

Please email any requests to cwicb.hillfieldshealth@nhs.net with any documentation which you may require completing or fill in a patient request form at reception.

Please note that a fee is payable for all non-NHS reports and letters and requests can take up to 28 days. For urgent requests, please add £20 to fee.

Name:

DOB:

Date:

Details of Request:

Who is the letter to be addressed to?

If you are making a claim with your insurance company for cancellation of a holiday due to ill health, please could you provide the following information, failure to provide this information could delay completion of the form.

Date of Holiday:

Date Insurance Taken Out:

Name of Doctor who informed you to cancel:

Condition for which you are claiming:

What is covered by the NHS and what is not?

The Government's contract with GPs covers medical services to NHS patients, including the provision of ongoing medical treatment.

In recent years, however, more and more organisations have been involving doctors in a whole range of non-medical work.

Sometimes the only reason that GPs are asked is because they are in a position of trust in the community, or because an insurance company or employer wants to ensure that information provided to them is true and accurate.

Do GPs have to do non-NHS work for their patients?

With certain limited exceptions, for example a GP confirming that one of their patients is not fit for jury service, GPs do not have to carry out non-NHS work on behalf of their patients.

Whilst GPs will always attempt to assist their patients with the completion of forms, for example for insurance purposes, they are not required to do such non-NHS work.

Why does it sometimes take my GP a long time to complete my form?

Time spent completing forms and preparing reports takes the GP away from the medical care of his or her patients.

Most GPs have a very heavy workload and paperwork takes up an increasing amount of their time, so many GPs find they have to take some paperwork home at night and weekends.

I only need the doctor's signature - what is the problem?

In order to complete even the simplest of forms, the doctor might have to check the patient's entire medical record. Carelessness or an inaccurate report can have serious consequences for the doctor with the General Medical Council (the doctors' regulatory body) or even the Police.

What can I do to help?

Not all documents need a signature by a doctor, for example passport applications. You can ask another person in a position of trust to sign such documents free of charge.

Do not expect your GP to process forms overnight

Urgent requests may mean that a doctor must make special arrangements to process the form quickly, and this will cost more (+£20).

Many thanks